



Unconscious Potential®

**ENHANCING PROJECT MANAGEMENT LEADERSHIP THROUGH
EMOTIONAL INTELLIGENCE**

“Partnering for Performance”

*“What lies behind us and what
lies before us are tiny matters
compared to what lies within us.”*

- Ralph Waldo Emerson



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Overview

Project Managers can and do make a difference as they are key to bringing about organisational change. Project success is dependent on the utilisation of an Intelligence Quotient (IQ), Technical Quotient (TQ) as well as Emotional Intelligence (EQ). As a change agent, a project manager is a leader.

The emotionally intelligent project manager is one who masters self awareness, self management and the ability to relate to others. All three factors are fully related and enable the genuine transformation that is part of what a project is about. An emotionally intelligent project manager is one who is able to effectively manage the complex role of motivating and energising people towards the achievement of a common goal.

Who should attend

This program is targeted at both project and program managers who are interested in developing their emotional maturity and leadership capability.

Course objectives

By the end of this intensive program, participants will have a better understanding of the importance of Emotional Intelligence to their role as a project or program manager as well as walk away with defined strategies and tools to better manage themselves and their project teams

Course Outline

- The role of behavioural competency in project manager effectiveness
- An introduction to Emotional Intelligence and the value of exploring Emotional Intelligence
- The key skills of emotional intelligence and how each helps drive project deliverables
- The detailed application of Emotional Intelligence to Project Management including
 - Self awareness
 - Self management
 - Stakeholder management and building relationships
 - Leading project teams
 - Creating an effective and high performing team environment

The program is a blended learning experience of presentation and experiential learning.

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Program Feedback

“The content of this course is applicable on so many levels. It was practical as well as theoretical. This is the kind of material that makes a good project manager and is not really covered in the PMP certification but makes all the difference” – Erik, Sydney, Australia

“Silvia did a wonderful job; is really experienced and I am grateful she presented to us today. Thank you Silvia” – Hitesh, Sydney, Australia

“The presenter did an excellent job in conveying the material to us and keeping it interesting for the whole day.” – Participant, Sydney, Australia

“Silvia de Ridder is one of the better presenters in this area. It is clear Silvia is very knowledgeable and passionate about EI” – Sergio, Sydney, Australia

Duration

“Silvia’s style is very empowering, and confidence building.”

One or Two day Program as tailored to the needs to the client

Your Facilitator

Silvia de Ridder is a qualified executive coach, trainer and facilitator. Silvia has an extensive background in corporate environments developing and leading cross functional teams on a broad range of business change management programs within the Telecommunications, Airline and Construction industries for over 10 years. In addition to her qualifications as an executive and team coach, trainer and facilitator Silvia also holds qualifications in Business, Project Management and Engineering. She is also an accredited practitioner in the use of the GENOS Emotional Intelligence measurement toolset. Silvia has a number of papers on the subject of developing emotional maturity for project managers and the value of emotional competency alongside project management technical competency as a factor for success. practitioner in the use of the GENOS Emotional Intelligence measurement toolset.

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